

Guiding Principles



Be Professional

CTS is a technical and professional services organization that strives to serve our customers with specialized expertise based on experience and preparation. Our objective is to provide superior service by doing things right the first time and offer well-reasoned, thoroughly researched advice and judgment to help our customers meet their business objectives. Our employees are charged with the responsibility to stay up to date in their areas of expertise and to adhere strongly to a set of values about how they do their work. We seek and accept responsibility for the task at hand and endeavor to always do what we say we will do. We have a strong sense of pride and ownership in the services we provide and work with our customers as trusted partners and colleagues.

Demonstrate Initiative

Our customers seek our services because they need help in meeting their business objectives. Consequently, we strive to be solution providers, not just problem identifiers. We will make a conscious effort to be proactive and to constantly look for feasible alternatives to resolve our customers' most complex challenges. Should we fall short in any way, we will make every effort to understand why and learn for our experience. Our goal is to fully understand our customers' needs and initiate whatever steps are necessary to meet them.

Accomplish Our Objectives

CTS' most important objective is to meet our customers' expectations. We will meet those expectations by helping our customers meet their business objectives. We will remain focused on the big picture and put forth whatever effort is required to satisfy our customers by providing services that are consistently on time, within a reasonable cost, and at the highest level of quality.

Maintain a Sense of Commitment

CTS is committed to our customers, our partners, and our employees. First and foremost, we are committed to providing superior technical and professional services to our customers. Our identity as a company is directly tied to the quality of services we provide. We are committed to our partners and will endeavor to be a trusted team member. We are committed to our agreements and contractual arrangements and will steadfastly abide by their terms. We are committed to our employees and will support and encourage them to be the best they can be in all facets of their professional and personal lives.

CONTACT US

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CORPORATE INFORMATION

Certified Small Business

Registered with Central Contractor Registry (CCR)
Commercial and Government Entity (CAGE): 33HR3
Dun & Bradstreet: DUNS 169822033
ISO 9001/2008 Certified
North American Industry Classification (NAIC) Codes

- 541330 Engineering Services
- 541519 Other Computer Related Services
- 541611 Administrative Management and General Management Consulting Services
- 541618 Other Management Consulting Services
- 541690 Other Scientific and Technical Consulting Services
- 541990 All Other Professional, Scientific, and Technical Services

